



PROVIDER FAQ



The CareView360 report shows if medications are being taken as prescribed. CareView360 is a urine-based medication reconciliation test composed of over 130 different medications, substances, and OTCs being metabolized in your patient's system.

WHAT DOES THE REPORT SHOW?

- ✓ Whether your patient is taking their medications as prescribed
- ✓ If medications are being metabolized properly

WHAT MEDICATIONS ARE INCLUDED IN THE REPORT?

CareView360 encapsulates the industry's largest array of medications available via urine with over **130 current analytes and new medications** being added periodically. The panel is designed to capture any relevant medications secreted by the kidneys.

WHY IS THIS INFORMATION IMPORTANT?

CareView360 can help you quickly identify compliance concerns with your patient by giving you a subjective view of substances in their system.

WHAT SHOULD I DO IF PATIENT HAS A QUESTION ON: BILLING, COLLECTION, OBTAINING RESULTS, ETC?

Use your Newstar resources. You have a site specific Newstar contact available to address patient questions.
Newstar phone line: 844-227-6080

CAREVIEW360 AT A GLANCE

WHO Any patient with two or more chronic conditions.

WHEN Any office visits for chronic care patients, new patient visits, post-hospital follow-ups (TCM visits), Annual Wellness Visits, or those with known compliance issues are ideal.

FREQUENCY Medicare allows the test to be completed 12 times per year, however, quarterly is typically sufficient.

INSURANCE The test is covered by Medicare Part B and most Medicare Advantage plans.

HOW DO I READ THE RESULTS REPORT?



The first page of the report includes a summary of the findings and can be interpreted at a glance. The screening results are conveniently grouped into three categories:

✓ Not Prescribed Detected

These substances were not listed in the patient's medication list at the time of specimen collection but were detected in the patient's urine specimen. These substances are *inconsistent*.

✓ Prescribed Not Detected

These substances were listed on the patient's medication list at the time of collection but were not detected in the patient's urine specimen. These substances are *inconsistent*.

✓ Prescribed Detected

These substances were listed on the patient's medication list at the time of collection and were detected in the patient's urine specimen. These substances are *consistent*.

MEDICATIONS

Naloxone , Sertraline (Zoloft), Buprenorphine (BUP, Buprenex, Butrans, Sublocade, Subutex), Bupirone (BuSpar, BuSpar Dividose, Vanspar), Prazosin (Minipress)

SUMMARY RESULTS			
Not Prescribed Detected	Result	Inconsistent	Comments
Prescribed Not Detected	Result	Inconsistent	Comments
Prescribed Detected	Result	Inconsistent	Comments
Buprenorphine	> 500.00 ng/mL	NO	Indicated for Opioid Addiction; Co-drug constituent in Suboxone
Naloxone	> 500.00 ng/mL	NO	Indicated for Opioid Overdose; Co-drug constituent in Suboxone
Norbuprenorphine	901.96 ng/mL	NO	Metabolite of Buprenorphine
Sertraline	230.41 ng/mL	NO	Indicated as a SSRI Antidepressant

HISTORICAL RESULTS - TESTING HISTORY					
SPECIMEN ID			NE23-0006482-U-1	NE23-0005716-U-1	NE23-0004901-U-1
COLLECT DATE			11-21-2023	10-12-2023	09-13-2023
Buprenorphine			352.9200 ng/mL	418.6800 ng/mL	316.7600 ng/mL
Naloxone			> 500.00 ng/mL	> 500.00 ng/mL	> 500.00 ng/mL
Norbuprenorphine			570.5500 ng/mL	554.5700 ng/mL	591.9700 ng/mL
Sertraline			131.2400 ng/mL	55.9200 ng/mL	178.6200 ng/mL



What is CareView360?



CareView360 is a urine medication reconciliation test that can give your provider a complete picture of medications and substances being metabolized by your body. This can help to ensure your medication regimen is working correctly for you.



Why is it important?

- ✓ The use of CareView360 can reduce the risk of drug interactions and adverse drug events.
- ✓ With repeated use of CareView360, it can even allow your care provider to watch for trends in how your body is metabolizing substances.



When is this test performed?

- ✓ CareView360 is routinely completed up to four times a year to allow your care provider to monitor the medication you are being prescribed and help you avoid potential medication interactions.



How do I get my results?

- ✓ Results will be provided by your care team at your doctor's office.



Does my insurance pay for the test?

- ✓ CareView360 is covered by Medicare Part B and most Medicare Advantage and Commercial Plans. Medicaid Plans vary by state.

